



**DELL'ERA ERMANN
E FIGLIO SRL**

COLD FORMING STANDARD AND SPECIAL METRIC SCREWS

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Mecc. LC 003932
R.E.A. LC 43012
C.F. / P.I. IT 00076670132
Cap. Soc. Euro. 104.000 i.v.
Reg. Imp. Lecco 00076670132

Company Quality Policy

ISO 9001:2015 – IATF 16949:2016 – EN 9100:2018

The Quality policy pursued by Dell'Era Ermanno e Figlio S.r.l. is based on the principle that the development and application of its quality management system, in compliance with standards ISO 9001:2015, IATF 16949:2016 and EN 9100:2018, represent the company's main factor of excellence and competitiveness.

Fundamental guidelines

Having analysed the context in which the company operates, and consistently with its strategic direction, the Management has established the following fundamental guidelines.

- The organisation shall commit to understanding the present and future needs of its Customers, with the aim of delivering a quality level equal to or higher than the quality expected.
- The organisation shall commit to improvement activities, in order to pursue the company's strategic objectives.
- The organisation shall commit to taking decisions and actions on the basis of the analysis of actual facts, balancing them with experience and intuition and taking all potential risks into account.
- The organisation shall commit to improving and optimising business processes through digitalisation and through the integration of information systems and production machinery.

Management commitments

In order to implement these guidelines, the Management undertakes to:

- set challenging objectives and targets that create a clear vision of the organisation's future;
- provide personnel with the resources, training and autonomy necessary to act responsibly;
- foster communication between the various levels of the organisation;
- give due consideration to the needs of all interested parties, including Customers, the ownership, personnel, suppliers, local communities and the public at large.

Implementation tools

To ensure that these objectives are achieved and maintained over time, the following are provided for:

- specific periodic meetings at the various levels;
- technical and quality improvement plans;
- involvement of selected suppliers and external collaborators in the company's Quality policies;
- internal and external inspections and audits of the Quality Management System;
- analyses and plans to address risks on an ongoing basis, both strategic and operational.



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Priority objectives

Within the framework of its Quality policy and strategies, Dell'Era Ermanno e Figlio S.r.l. pursues the following priority objectives for the period.

1. Maintain an active Management System compliant with standards ISO 9001:2015, IATF 16949:2016 and EN 9100:2018.
2. Expand penetration into markets offering greater growth opportunities.
3. Continue along the adopted line of investing in high value-added ancillary services and in the improvement of company infrastructure.
4. Preserve the quality standards achieved, further mitigating residual risks.
5. Implement increasingly integrated, automated and efficient information systems.

These objectives are translated, through measurable and verifiable parameters, into the Improvement Plan, which is the principal management tool for implementing the principles of Quality.

Valmadrera, June 2025

The Management

Paolo Dell'Era